
Meeting Minutes

Below is a summary of what was discussed at the Update Sessions. **Any new information discussed during the Update Session on April 30, 2019, is in green so it is easily distinguished.**

- I. WELCOME: Emily Coe, Corporate Sales Manager, 2019 U.S. Open (Webinar time 0:00 – 1:22)
 - A. **Emily welcomed the attendees and thanked the corporate clients for their participation in this historic and record-setting U.S. Open.**
- II. OVERVIEW: Mimi Griffin, President & CEO of MSG Promotions, Inc.
 - A. United States Golf Association (USGA)
 1. Over 120 years of serving the game of golf and guiding it forward
 2. Mission: To promote and conserve the true spirit of the game of golf as embodied in its ancient and honorable traditions
 3. Core Strategies
 - a. Governance: Clarify and define the rules of the game worldwide
 - b. Golf Facilities: Advance the long-term viability of golf
 - c. Golfer Engagement: Serve golfers through programs that build engagement with the game
 - d. Championships: Provide the very best players in the world the opportunity to compete for a title
 - i. Conducts a total of 14 national championships including the U.S. Open, U.S. Women's Open, U.S. Senior Open, as well as a variety of amateur and team competitions annually
 - B. Pebble Beach Golf Links
 1. The 2019 U.S. Open will be the sixth U.S. Open held at Pebble Beach Golf Links
 2. One of the toughest tests in the game of golf
 3. Past U.S. Open Champions at Pebble Beach are some of the most iconic names in the game of golf – Jack Nicklaus (1972), Tom Watson (1982), Tom Kite (1992), Tiger Woods (2000), Graeme McDowell (2010)
- III. CORPORATE HOSPITALITY PROGRAM RESOURCES (Webinar time 1:23 – 3:11)
 - A. MSG Promotions, Inc.
 1. The USGA's exclusive corporate hospitality marketing and management company.
 2. Staff with over 130 years of collective experience in the sports marketing industry.
 3. Responsibilities at the 2019 U.S. Open include:
 - a. Client Resources – Update Sessions & Hospitality Manual
 - b. Corporate Hospitality Operations
 - c. On-site Management

4. At least one MSG Promotions staff member will be assigned to each hospitality area and will serve as your main point of contact between now and the conclusion of the championship. The staff assignments are:
 - a. Pebble Beach Room: Nicole Yaklich and Kelly Segin
 - b. 15th Fairway Centennial Club: Shelley Berlin
 - c. Champions Pavilion: Shelley Berlin
 - d. Hardscapes: Nicole Yaklich and Kelly Segin
 - e. Fox Hospitality: Mimi Griffin
 - f. USGA Partner Village: Jeanne Taylor
 - g. 16th Fairway Suites: Danny Gray
 - h. 8th Fairway Village: Danielle Bonder
 - i. 6th Fairway Village: Jim Holden
 - j. 3rd Fairway Village: Emily Geosits
 - k. 3rd Fairway Suites: Ciara Bryan
- B. Corporate Hospitality Manual
1. The link to the manual was emailed to you by your MSG representative.
 2. The contents of the manual will be kept up to date with any new information pertaining to your involvement in the hospitality program to ensure that you are referencing the most current information available.
 3. One of the most valuable sections in the manual is the *Timelines & Forms* section, which gives you an overview of the important deadlines to help you stay on track with your planning.
- C. MSG Promotions Website- www.msgpromotions.com
1. The password-protected section of the MSG Promotions website is accessible to corporate patrons only and includes links to a variety of reference materials including the corporate hospitality manual, all necessary forms, webinar recordings of update session presentations, and maps.
 - a. Login credentials:
 - i. Username: USOPENable
 - ii. Password: 2019corporatepatron
- IV. WHAT TO FOCUS ON NOW (Webinar time 3:12 – 7:10)
- A. Ticket Shipments
1. Corporate Hospitality ticket packages began shipping on April 29. An email including tracking information was sent on the day the package was shipped. If you have not received an email or your tickets, please contact your MSG Promotions representative.
 2. Shipments are sent in a nondescript box via 2-day delivery to the person indicated on your Ticket Shipment Form, and include the following items:

- a. Hospitality tickets and staff tickets grouped together by day, VIP parking passes, Fan Guides, Prohibited Items Cards, a Corporate Bag Tag and corresponding ID tag.
3. Please inventory the contents of your shipment upon receipt and notify your MSG representative of any discrepancies.
4. We strongly encourage you to keep a record of the barcodes given to each guest. In the event any of your tickets are lost or stolen, we can turn off the barcode of the missing tickets and issue you replacement tickets. Please note we will not be able to issue replacement tickets for guests who are no longer able to attend.
5. Any Option Tickets ordered will be sent in a separate shipment upon receipt of payment by the USGA.
- B. If your demand for tickets exceeds your hospitality package allotment, daily tables are still available in the Champions Pavilion and individual tickets are available for purchase in the 15th Fairway Centennial Club.
 1. The individual 15th Fairway Centennial Club tickets are ideal for last minute requests that you are unable to accommodate with your ticket allotment for your existing package.
 2. One (1) VIP parking pass will be included with every four (4) Centennial Club tickets purchased on any one (1) day.
 3. Pricing is per ticket, per day: Wednesday - \$725 + tax; Thursday, Friday - \$975 + tax; Saturday and Sunday tickets are sold out.
 4. Tickets can be ordered via the following link:
[15th Fairway Centennial Club Ticket Order Form](#)
- C. Extended Deadline
 1. The Option Ticket Order Form deadline has been extended until May 15.
- D. Enhancements to U.S. Open Experience
 1. Restaurants
 - a. A limited number of reservations are still available. Please contact Brendon Poss as soon as possible to make reservations.
 2. Golf Outings
 - a. Corporate hospitality patrons have the ability to reserve tee times during championship week at the Pebble Beach Resort Golf Courses. A limited number of tee times are still available. Please contact Brendon Poss as soon as possible if you are interested in securing a tee time.
 - i. Shotgun tournaments begin at 7:30am and 1:30pm at The Links at Spanish Bay and Spyglass Hill Golf Course
 - ii. Individual tee times are available at Del Monte Golf Course.

- b. Shotgun Tournaments Parking & Transportation Plan
 - i. Every foursome will receive two (2) daily parking passes to the respective golf course parking location.
 - ii. If golfers want to attend the championship before or after their shotgun, they must utilize their respective corporate parking pass to get to the championship. Only Resort guests will be able to ride the Resort shuttle, and there will be no direct shuttles between either course and the championship grounds provided by Pebble Beach or the USGA.
 - iii. All bags must be stored in vehicles or shuttles before and after play as there will be no bag storage available at the courses.
3. Business Meetings on-site
 - a. From intimate boardrooms to large-scale ballrooms, the venues at Pebble Beach can accommodate any group.
4. Spa appointments
 - a. The Spa at Pebble Beach is one of only 56 spas in the world to receive the coveted Forbes Five-Star award. The spa will likely be booked to capacity during championship week, so we encourage you to make your reservations as early as possible.
 - b. Express manicures and chair massages are available in hospitality areas.
 - c. **A limited number of appointments are still available.** If you would like to make reservations at the Spa, please reach out to Jessica Plain, Spa Sales Coordinator.
- V. CORPORATE MERCHANDISE: Roslyn Price, Senior Manager, Retail Operations (Webinar time 7:11 – 11:40)
 - A. **Although the deadline to order co-branded merchandise has passed, orders for non co-branded merchandise can be placed until May 10.**
 - B. **Items Available for Last-Minute Purchase**
 1. **Headwear, outerwear, water bottles and blankets are popular items.**
 2. **Championship Approved Bags**
 - a. **Two different clear bag options are available that fit within the USGA's size restrictions.**
 3. **Ticket Lanyards – A great way to present and protect tickets.**
 4. Orders can be placed online at www.2019usopencorporatemerch.pebblebeach.com or directly through the U.S. Open Corporate Merchandise Team
 - a. Cory Otterness, Corporate Retail Sales Manager
 - otternessc@pebblebeach.com; (831)-649-7602
 - b. Bridget Lynn, U.S. Open Corporate Retail Sales Coordinator
 - lynnb@pebblebeach.com; (831)-649-7640

VI. COURSE MAP AND HOSPITALITY LOCATIONS (Webinar time 11:41-13:39)

- A. All of the hospitality venue locations were reviewed.
1. Pebble Beach Room – located in The Lodge at Pebble Beach
 2. Champions Pavilion – located adjacent to the tennis courts in the existing Lodge Event Pavilion
 3. 15th Fairway Centennial Club – located to the golfer’s right of the 15th green
 4. Fairway One, Fairway One Cottages, Gallery Café and Casa Palmero are all stand-alone hardscape facilities located in close proximity to the 1st hole.
 5. The Library Room, Card Room, Stanton Room, Stevenson Room and Pacific Room are all located in The Lodge at Pebble Beach.
 6. Fox Hospitality – located to the golfer’s right of the 16th hole
 7. USGA Partner Village – located to the golfer’s right of the 18th fairway
 8. 16th Fairway Suites – located to golfer’s left of the 16th fairway
 9. 3rd Fairway Village and Suites – located to the golfer’s right of the 3rd fairway
 10. 6th Fairway Village – located to the golfer’s left of the 6th fairway
 11. 8th Fairway Village – located to the golfer’s left of the 8th fairway
- B. Course Navigation
1. Several large maps will be placed throughout the course with a “You Are Here” indication to help all spectators navigate their way around the course.
 2. “Mash Signs” with multiple directional arrows will also help to guide spectators.
 3. **The Fan Guides included in your ticket shipment feature a detailed map of the course. We encourage you to send a Fan Guide to your guests with their tickets to give them the opportunity to become acclimated with the course layout prior to their arrival.**
- C. Walking Distances from Main Admission Gate/Peter Hay Golf Course:
1. Pebble Beach Room – 325 yards
 2. Champions Pavilion – 376 yards
 3. 15th Fairway Centennial Club– 1,100 yards

VII. GENERAL CHAMPIONSHIP INFORMATION (Webinar Time 13:40-24:32)

- A. 2019 U.S. Open Schedule
1. Championship Format
 - a. The format is stroke play where competitors count each stroke on every hole.
 - b. The full field consists of 156 players.
 - c. There is no Pro-Am golf associated with the U.S. Open.
 2. Playoff format
 - a. In the event of a tie at the end of 72 holes of stroke play, there will be a two-hole aggregate playoff. If players are still tied after the two-hole

playoff, the extra-holes session will then move to sudden death on holes 17 and 18.

3. Practice Rounds (Monday, June 10th- Wednesday, June 12th)
 - a. Players are more amenable to interacting with the spectators.
 - b. Cameras are permitted and encouraged.
 - c. Play will begin at approximately 6:45am and conclude at approximately 7:00pm.
4. Championship Rounds (Thursday, June 13th- Sunday, June 16th)
 - a. No cameras or autographs are allowed on these days.
 - b. Thursday & Friday
 - i. Play will begin at approximately 6:45am and conclude at approximately 7:00pm.
 - ii. Players will tee off in threesomes from the 1st and 10th tees.
 - c. The field is “cut” after all players have completed 36 holes.
 - i. The cut line includes the 60 players with the lowest scores plus ties.
 - d. Saturday & Sunday
 - i. Start times will be determined by the number of players that make the cut. A smaller field will result in a later start time.
 - ii. Players will tee off in twosomes from the 1st tee only.
 - iii. The gates will still open to spectators at 6:00am Saturday and Sunday regardless of the first tee time.
 - iv. Sunday of the U.S. Open is Father’s Day.
5. Merchandise Tent Pre-Championship Opening
 - a. Open to the public from Thursday, June 6th – Sunday, June 9th
 - b. No special ticket or credential will be necessary to gain access.
6. U.S. Open Fun Facts
 - a. There are over 4,500 total volunteers on 20+ committees representing 49 states and 13 countries.
 - b. The Corporate Hospitality Program includes companies from 26 states.

B. U.S. Open Broadcast Schedule

1. Pre-Championship Coverage on FOX Sports 1 (FS1):

June 3	Sectional Qualifying Show
June 6	Pairings Announcement
June 12	U.S. Open Epics – Tiger at the 2000 U.S. Open
June 12	Wednesday at the U.S. Open

2. U.S. Open Broadcast Schedule (PDT & EDT):

Thurs, June 13 (First Round)	9:30am – 4:30pm PDT (FS1) 4:30pm – 7:30pm PDT (FOX)	12:30pm – 7:30pm EDT (FS1) 7:30pm – 10:30pm EDT (FOX)
Fri, June 14 (Second Round)	9:30am – 4:30pm PDT (FS1) 4:30pm – 7:30pm PDT (FOX)	12:30pm – 7:30pm EDT (FS1) 7:30pm – 10:30pm EDT (FOX)
Sat, June 15 (Third Round)	9:00am – 7:00pm PDT (FOX)	12:00pm – 10:00pm EDT (FOX)
Sun, June 16 (Final Round)	11:00am – 7:00pm PDT (FOX)	2:00pm – 10:00pm EDT (FOX)

C. Main Admission Gate:

1. The Will Call facility will be located just outside of the Main Admission Gate.
2. The Medical Facility and Volunteer Headquarters will be located just inside of the Main Admission Gate.
3. Disabled Services - A limited supply of mobility scooters are available for people who may have difficulty traversing the course. Scooters are available free of charge, on a first-come, first-served basis, and cannot be reserved in advance of when they are needed.
 - a. In addition, Disability Services volunteers with multi-passenger golf carts will transport fans with disabilities to and from the designated depots/stoops throughout the course via a fixed route with predetermined stops indicated on the [Disabled Services Depot Map](#).
4. Fan Central - located directly inside the Main Admission Gate and will feature:
 - a. Fan Services Tent Hosted by American Express – featuring championship information and materials, mobile charging stations, and American Express card member giveaways including radios that can be used to listen to the real-time radio broadcast of the U.S. Open as you walk around the course.
 - b. Lexus Performance Experience – featuring state-of-the-art interactive golf experiences including a hole-in-one challenge, a putting contest, and the opportunity to get your picture taken with the U.S. Open Trophy.
 - c. Merchandise Tent
 - d. Palmer Place Concessions

D. Inclement and Severe Weather Warnings & Policy

1. Meteorology staff will be on-site monitoring weather conditions at all times. The USGA will communicate important safety information to fans through special alerts that will appear on all leaderboards and a message will be broadcasted on the Scoring Channel.
 - a. [Weather Advisory](#) – A blue Weather Advisory sign may be posted to alert spectators of specific weather conditions such as extreme heat.

- b. **Weather Watch** – A yellow Weather Watch sign may be posted to alert spectators that dangerous weather is possible and they should be prepared to take shelter or return to their vehicles.
 - c. **Weather Warning** – A red Weather Warning sign may be posted to alert spectators that dangerous weather is approaching and they should take immediate action including exiting all grandstands.
 2. A suspension in play due to dangerous conditions will be indicated by one prolonged air-horn blast. In the event of a suspension of play, grandstands will be cleared immediately.
 3. If weather conditions become a public safety issue, all facilities, including hospitality options, will be opened for spectators to seek shelter.
 - a. In the event of a public safety situation where we open hospitality tents to spectators seeking shelter, food and beverage services will not be shut down in any of the hospitality facilities; rather guests will be required to show the correct wristband and ticket in order to be served.

VIII. HOSPITALITY OPERATIONS (Webinar time 24:33-29:55)

A. Know the location of your facility on the course

1. Pebble Beach Room – 15 tables in The Lodge
 - a. **An outdated layout of the Pebble Beach Room was shown in the April Update Session presentation. The correct floorplan was emailed to Pebble Beach Room patrons following the Update Session and is linked [here](#).**
2. 15th Fairway Centennial Club
 - a. Located on the golfers right of the 15th green
3. Champions Pavilion
 - a. Located on the tennis courts, in close proximity to the 2nd, 3rd, 17th, and 18th holes.

B. Access into Hospitality Areas will be STRICTLY enforced

1. MSG staff, interns and volunteers will monitor the entrances to each hospitality area from 7:00am – 7:00pm to ensure that only those with the proper ticket or credential gain access.
2. The Main Entrance to the Champions Pavilion and 15th Fairway Centennial Club will include separate queues for first-time and returning guests to facilitate the ease of ingress into each area.
3. Upon first entry into each hospitality facility, guests will have their ticket hole-punched and a wristband affixed to their wrist.
 - a. Both a hole-punched ticket and wristband are required for re-entry into the hospitality area.
 - b. Damaged or altered wristbands will be invalid.

C. Hospitality Services/Business Centers

1. There will be a Hospitality Services Desk and Business Center located in the Champions Pavilion and 15th Fairway Centennial Club. The location of Hospitality Services and Business Center for the Pebble Beach Room will be communicated as soon as it is finalized.
2. Hospitality Services will be managed by MSG staff, interns and volunteers who will serve as your main point of contact for all questions and concerns throughout championship week.
3. The Business Center features complimentary use of the scanner/photocopier, computers with internet access and telephones from which your guests can place free local and long-distance calls (international calls excluded).
4. Any Will Call needs you have during championship week can be handled at Hospitality Services.

D. Restrooms

1. Each hospitality area will have dedicated restroom facilities exclusive to guests in that specific area.
2. Port-o-let restroom units will also be located throughout the course for all spectators.

E. Smoking Policy

1. Smoking is prohibited inside all hospitality facilities and on all patios.
2. Smoking is permitted on the grounds of the U.S. Open.

F. Accessibility

1. All hospitality facilities will be ADA accessible.
2. If you have guests who are wheelchair-bound or oxygen-dependent, please let us know as soon as possible. We will do whatever we can to help facilitate their experience at the championship.

IX. TICKETS (Webinar time 29:56-38:23)

- A. Complete details regarding the types of tickets included in your package as well as your total ticket allotment is outlined in the *Tickets* section and in the chart below.

HOSPITALITY OPTION	TICKETS (of which gain access to the Lodge)	STAFF TICKETS (Wed-Sun)
Pebble Beach Room	15(all)	1
Champions Pavilion	15	1
15 th Fairway Centennial Club	12	1

B. Hospitality Tickets

1. Color-coded by day with the name of the specific hospitality venue name and individual table number printed on the front as well as a distinctive overprint on the back
2. Weekly table packages will include an allotment of Trophy Club tickets for Monday, June 10th and Tuesday, June 11th since the table facilities will not be operational on those days.
 - a. The Trophy Club is an upscale facility with non-reserved seating and food and beverage available for purchase, located on the tennis courts adjacent to the Champions Pavilion.
 - b. If you would like to purchase pre-paid cards prior to the U.S. Open for guests to use in the Trophy Club, please reach out to [Brenda McFadden](#) (612-384-4897) from Levy.

C. Staff Tickets

1. In addition to your hospitality tickets each package includes one (1) staff ticket, per day, per table (Wed-Sun).
2. They are NOT printed with any special designation which allows you to use them as additional hospitality tickets for guests if needed.
3. They are not transferable throughout the day.

D. Junior Tickets

1. Juniors ages 12 and under are admitted free of charge when accompanied by an adult ticket holder. Tickets for juniors age 13 to 17 will be available for purchase at a discounted price (\$20/day for practice rounds and \$40/day for championship rounds).
2. Maximum of two (2) Junior tickets per (1) ticketed adult.
3. Junior tickets DO NOT ALLOW access into any of the corporate areas
4. EVERYONE entering any hospitality venue must have the proper ticket or credential regardless of age, including infants.
 - a. Please notify your guests of the Junior Ticket policy. You must provide one of your hospitality tickets to any guest who plans to bring their child in order for them to gain access to your hospitality area.

E. Will Call

1. Hours of Operation:
 - a. June 6 – 9, 10:00am – 6:00pm
 - b. June 10 – 16, 6:00am – 7:00pm
2. For the convenience of your guests, we strongly recommend that you distribute all tickets and parking passes in advance of the championship and use Will Call for special circumstances or last-minute needs only.

3. Do not include any personal items or notes in a Will Call envelope.
4. It is not advisable to leave parking passes at Will Call during the championship since your guests are not able to drive to these facilities.

F. One Day Gate Pass

1. Guests who arrive at a gate that is different than where their ticket is being held at Will Call, will be given a temporary ticket to enter the championship with directions to your specific hospitality area. Upon arrival at the entrance to your hospitality area, their temporary ticket will be exchanged for the proper ticket.

X. Screening, Prohibited Items & Admission Gates (Webinar Time 38:24-45:16)

- A. EVERYONE will pass through a security checkpoint that is equipped with either a magnetometer or hand wand before entering the championship.
- B. 2019 U.S. Open Admission Gates
 1. There are a number of admission gates located throughout the course, however only the gates outlined in the chart below are relevant to our corporate hospitality patrons. These gates are also outlined on the [2019 U.S. Open Admission Gate Map](#).

Gate	Location	Access
Gate 1	Main Admission Gate at the Main Entrance	- General Spectator Parking (CSUMB) Shuttle Drop - Volunteer Parking Shuttle Drop - VIP Parking Shuttle from 17-Mile Drive Coastline - Rideshare Drop-Off
Gate 2	Carmel Walk Up Gate – Golfer’s Right of the 11 th Fairway	- Walk-up Guests from Carmel Area
Gate 6	Visitor Parking Lot by the steps of the Conference Center	- Spanish Bay Shuttle Drop
Gate 7	Beside the 1 st Tee & Behind the Golf Shop	- Lift-Equipped Handicap Vans Shuttle Drop

C. Mobile Device Policy

1. Spectators are allowed to bring cell phones/mobile devices into the championship as long as they adhere to the USGA’s Mobile Device Policy.
 - a. Mobile devices must be kept on silent or vibrate at all times.
 - b. Phone calls can be placed or received inside any of the hospitality facilities or within designated “phone zones” located throughout the course. Texting and email are permissible throughout all areas of the course, as long as it does not disrupt players.

D. Prohibited Items and Security

1. A complete list of items prohibited at the U.S. Open Championship will be available on the [U.S. Open website](#) and printed on the back of all tickets. In addition, a supply of Prohibited Items cards will be sent with your tickets. We encourage you to include a Prohibited Items card when sending tickets to your guests.
2. Spectators arriving with a prohibited item will be asked to return the item to their vehicle or check the item in the Disallowed Items trailer.

E. Bag Size Restrictions

1. No backpacks, briefcases or bags larger than 6"W x 6"H x 6"D in their natural state are allowed into the championship.
2. Transparent/clear plastic hand and shoulder bags smaller than 12"W x 12"H x 6"D are permitted. These can be purchased through the Corporate Merchandise Program.

F. Corporate Bag Tags

1. Each company will receive one Bag Tag which will allow you to bring one oversized bag into the championship (no larger than a shoulder duffle bag).
2. The Bag Tag and a corresponding ID tag will be included in your ticket shipment.
3. ID tag must be labeled with your name and company and must be affixed to the bag at all times.
4. The bag is still subject to search.
5. Disallowed items are not permitted with a bag tag.

G. Approved Device Stickers

1. An email was sent to you by your MSG representative in early May with additional details on how to request the Approved Device Stickers needed for the staff member hosting your table who are bringing a laptop or tablet with them each day.
2. Approved Device Stickers will be mailed via USPS the week of May 20.
3. The sticker must be affixed to the device at all times.
4. The device must remain inside your hospitality area throughout the day. The use of laptops and tablets is prohibited on the course.

XI. PARKING & TRANSPORTATION (Webinar time 45:17 - END)

A. General Parking

1. General parking will be located at California State University Monterey Bay (CSUMB), which is approximately 12 miles from Pebble Beach Golf Links.
2. Available to anyone attending the U.S. Open. There is no fee or special pass required to access the area.
3. A map and driving directions to General parking will be included in the Fan Guide.
4. Guests parking in General parking will be transported to the course by complimentary U.S. Open shuttle buses which will operate continuously. The

shuttle ride from CSUMB will be approximately 25 - 35 minutes and will drop guests off at the old Driving Range near the Main Admission Gate into the championship.

B. Rideshare Drop-Off – Located near the Main Admission Gate.

1. Available to anyone attending the U.S. Open. There is no fee or special pass required to access this area.
2. Taxis, town cars, Uber, Lyft, etc., will be able to access this area for pick-up and drop-off, however there will be no staging permitted.

C. VIP Parking

1. The number of VIP parking passes included in your package can be found in the *Corporate VIP Parking* section as well as in the chart below.

HOSPITALITY OPTION	VIP PARKING PASSES
Pebble Beach Room	5
Champions Pavilion	5
15 th Fairway Centennial Club	4

2. Vehicles must display the appropriate VIP parking hangtag in order to enter the Del Monte Forest and access the VIP parking area.
3. VIP parking for all table patrons will be located in **Lot S** along the 17-Mile Drive coastline within the Del Monte Forest.
 - a. There will be 12 designated pick-up locations along the coastline from Seal Rock to Spanish Bay. Each pick-up point will be numbered 1 through 12 so you can easily identify where you have parked your car. We recommend suggesting to your guests to take a photo of the sign nearest to them to help them remember at which stop they should exit the shuttle at the end of the day.
 - b. Shuttle buses will operate continuously and will drop off in close proximity to the Main Admission Gate.

D. Local Community Shuttles







1. The cities of Monterey, Carmel & Pacific Grove will be offering express shuttle bus services to the U.S. Open for residents and community guests. The shuttle will drop-off and pick-up at the Corporate Depot (Old Driving Range) and guests will enter through the Main Admission Gate (Gate 1).
2. For more information on fees, daily schedules, frequency and locations of service, please reference the [Local Community Shuttle document](#) or visit the [Carmel Chamber of Commerce](#), [Cannery Row Company](#) and [Pacific Grove Chamber of Commerce](#) websites.

E. Handicapped Parking:

1. Available in all parking areas. All vehicles with a handicap parking placard will be directed to the Bird Rock Depot along the 17-Mile Drive Coastline where lift equipped vans are available.

F. Vehicle Size Restrictions

1. We encourage you to communicate the vehicle size restrictions for each parking/shuttle area summarized in the chart on the following page to your transportation company as soon as possible.

VEHICLE SIZE	VIP PARKING	GENERAL PARKING	RIDESHARE DROP-OFF
 Sedan	Yes	Yes	Yes
 SUV	Yes	Yes	Yes
 Econoliner (19' or shorter in length)	Yes	Yes	Yes
 Sprinter Van (longer than 19' in length)	No	Yes to Drop No to Park	No
 Mini Coach Bus	No	Yes to Drop No to Park	No
 Coach Bus	No	Yes to Drop No to Park	No