

Conducted by the USGA

## **Corporate Hospitality Program Resources**











Jim Holden



Olivia Roseman



Sue Tougas







Jeanne Taylor

#### **PROGRAM RESOURCES**

## Client Log-in – www.msgpromotions.com

MSG	LOG I ABOUT US U.S. OPEN HOSPITALITY U.S. WOMEN'S OPEN HOSPITALITY CONTACT	
DGIN	HOME > L	
Ise the form below to log into	o your account area. USERNAME	LOG-IN CREDENTIALS
	PASSWORD	Tent Patrons:
	LOG IN	Username: USSOcorporate
		Password: 2022corporatepatron

B1020 MSG PROMOTIONS INC. ALL RIGHTS RESERVED.

#### PROGRAM RESOURCES

### Client Log-in – www.msgpromotions.com



ABOUT US U.S. OPEN HOSPITALITY U.S. SENIOR OPEN HOSPITALITY CONTACT US



## What To Focus On Now

# EVERYTHING

- 1. Past Timeline Dates
  - April 8 Final Décor Payment Due to PEI
  - April 15 Deadline to Order Co-Branded Merchandise







- 1. Upcoming Timeline Dates
  - May 10 Corporate Cup
  - •May 13 Final Menu Selections, Guest Guarantees and Remaining Catering Balance Due
  - May 15 Authorized Personnel Form Due Hospitality Host Form Due
  - June 16 or 17 Client Inspection and Load-In



## 1. Upcoming Timeline Dates

- •April 30 Special Corporate Client Employee Ticket Discount Ends
  - All Senior Open clients and Regional Supporters have the opportunity to offer their employees a 20% discount on any daily Senior Open gallery ticket
  - Each corporate client and Regional Supporter was sent a specific link for this employee discount offer to use to order the tickets
  - This offer will be governed by email domain, so the employees will be required to use their work email address to order the tickets
  - If employees don't have company email addresses, provide the personal email addresses for any employees who want to participate to the Senior Open staff



Employee Discount Pricing					
Gallery Ticket	<b>Regular Price</b>	<b>Discounted Price</b>			
Tuesday	\$25	\$20			
Wednesday	\$25	\$20			
Thursday	\$40	\$32			
Friday	\$40	\$32			
Saturday	\$50	\$40			
Sunday	\$50	\$40			

### 2. Become Familiar With Your Package

- Location In relation to the course
- Amenities included Tickets, VIP Parking, Golf, Open-Air Suite, 19<sup>th</sup> Hole

	Hospitality Tickets	Staff Tickets	Gallery Tickets	On-Site Tickets	VIP Parking Passes	Corporate Cup	Weyhill Golf	Open- Air Suite	19 <sup>th</sup> Hole
50 Ticket Tents	50	3	20	2/4	20/15	8	8	Yes	Yes
35 Ticket Tents	35	2	15	2/2	15/10	4	4	No	Yes



### 2. Become Familiar With Your Package

- Location In relation to the course
- Amenities included Tickets, VIP Parking, Golf, Open-Air Suite, 19<sup>th</sup> Hole

Ticket Type	Grounds Access	Hospitality Area Access	19 <sup>th</sup> Hole Access
Hospitality Package Tickets	$\checkmark$	$\checkmark$	$\checkmark$
Staff Tickets	$\checkmark$	$\checkmark$	$\checkmark$
On-Site/Additional Access	$\checkmark$	$\checkmark$	$\checkmark$
Gallery Tickets	$\checkmark$		



# The 19th Hole – Presented by LVHN

**A** 

19<sup>™</sup> HOLE Presented By Lehigh Valley Health Network

(3)

1



## 3. Wrap-Up Invitation Process

### Send Invitations

• Electronic templates or printed notecards



### 3. Wrap-Up Invitation Process

### Hold back tickets for last minute needs



6. Help Promote the Senior Open through Social Media







### CAMPAIGN

### **U.S. SENIOR OPEN**

Official social media content of the U.S. Senior Open hosted at Saucon Valley Country Club in Bethlehem, PA. We invite you to share these posts to help spread excitement of the Championship coming to our region.

### HASHTAGS #2022USseniorOpen

#### FACEBOOK POSTS



The U.S. Senior Open is coming to the Lehigh Valley June 21-26. This will be the 8<sup>th</sup> USGA Championship held at Saucon Valley Country Club showcasing the best senior golfers in the world. #2022USseniorOpen #LehighValley #USGA

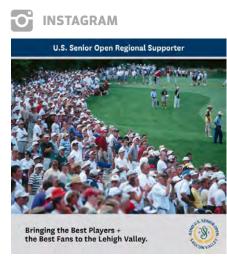
Post to timeline

**TWEETS** 



156 of the best players in senior golf. 3<sup>rd</sup> Senior Open at Saucon Valley Country Club. A World-Class Experience. Who do you want to see on the green in June? RT with your favorite player tags! #2022USseniorOpen

### 🍠 🛛 Tweet



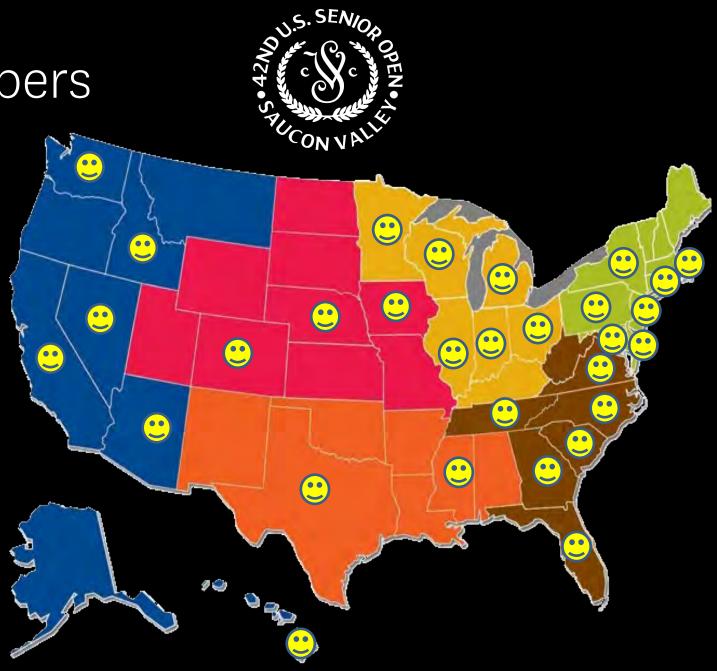
COMPANY NAME is proud to welcome the 2022 U.S. Senior Open to the Lehigh Valley. We will be at Saucon Valley in June cheering on the legends of the game! #2022USseniorOpen #LehighValley #USGA

# General Championship Information

TUNIOR .

## Volunteers by the Numbers

- 1,924 Total volunteers
- 646 Saucon Valley members
- 1,640 Pennsylvania residents
- National: 30 States
- International 6 countries



## Championship Schedule

Merchandise Pre-Sale

Member/Volunteer Appreciation

**Practice Rounds** 

Championship Rounds

Hallelujah We Made It

## June 2022

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			
	<u> </u>		l	l	l	© BlankCalendarPages.com

## Championship Week Schedule

### Tuesday, June 21<sup>st</sup> and Wednesday, June 22<sup>nd</sup>

- Wellness Pavilion Presented by St. Luke's University Health Network (SLUHN)
- First Aid/ Medical Services Presented by St. Luke's University Health Network
- Epic Putt Presented by PBS39/WLVT
- 19<sup>th</sup> Hole Presented by Lehigh Valley Health Network (LVHN)
  - Phantom's mascot MeLVin hosting Kid's Hour 10:00 am to 11:00 am
  - Craig Thatcher concert in 19<sup>th</sup> Hole (5 to 7 pm) Presented by C.F. Martin
  - Social Gaming in 19<sup>th</sup> Hole Presented by Wind Creek
  - 19<sup>th</sup> Hole Sports Bar Presented by Yuengling
  - Golf Simulators Presented by X-Golf
- Junior Experience Presented by Lehigh Valley Health Network (LVHN)
  - Junior Experience Tent Fun games and activities for kids of all ages
  - Scavenger hunt for kids (Tuesday and Wednesday)
  - Junior Golf Clinic (1 day)

## Championship Format

- Full field consists of 156 players
- The format is stroke play
- There is no Pro-Am at the U.S. Senior Open
- On Thursday & Friday players tee-off in threesomes from 1<sup>st</sup> and 10<sup>th</sup> tee



- 1<sup>st</sup> tee time on Thursday & Friday is approximately 6:45 am to 7:00 am.
- The "cut" is made after 36 holes
  - Players with the lowest 60 scores plus ties
- On Saturday & Sunday players tee-off in twosomes from 1<sup>st</sup> tee only
  - Start times on Saturday & Sunday are determined by the size of the field

## Playoff Format

Starting in 2018, the U.S. Open, U.S. Women's Open, U.S. Senior Open and U.S. Senior Women's Open implemented a two-hole aggregate playoff in the event of a tie at the end of 72 holes of stroke play.

If players are still tied after the two-hole playoff, the extraholes session will then move to sudden death.

### Practice Rounds Tuesday and Wednesday



Practice Rounds Tuesday and Wednesday



### Practice Rounds Tuesday and Wednesday



## Championship Rounds Thursday - Sunday



### Championship Rounds Thursday - Sunday

**41ST U.S. SENIOR OPEN CHAMPIONSHIP** Players are USGA RD competing for MES the most OOSE COUPLES coveted title in ANGER senior golf SAUERS

U.S. Senior Open **Broadcast Schedule (EDT)** Thursday 6/23 – First Round 2:00PM - 7:00PM EDT Live Friday 6/24 – Second Round 2:00PM - 7:00PM EDT Live Saturday 6/25 – Third Round 2:00PM - 7:00PM EDT Live Sunday 6/26 – Final Round 2:00PM - 7:00PM EDT Live



### **2022 USSO Admission Gate Locations**

1	General Spectators, Volunteers, Members
2	VIP Parking
3	Corporate Clients, Committee Chairs & Media
3.5	Vendors
4	Players
5	Vendor & Network
6	Caddies, USGA Officials & Staff (Will Call for Gate 3)

2

255 277

1

## Admission Gate Map

3.5

6

5



## Fan Central

### 2<sup>nd</sup> Fairway **Old Course**

1<sup>st</sup> Hole Short Course

Scooter Concessions

Walkway Walkway

Scanning Tent

Will Cal

Walkway

Merchandise

6<sup>th</sup> Hole Short Course **Volunteer Headquarters** Presented by Service Electric

Health & Wellness Pavilion Presented by St. Luke's

## 2022 U.S. Senior Open Course Map

Main Main Entrance Main Pavilion Voluntee

Volunteer Headquarters

ellness Service El avilion

SLUHN Presented by PBS

First Aid 11 Presented by SLUHN Junior 14 Experience

Presented by

## Accessibility



### Accessibility



### Weather Warning System



#### Weather Advisory, Watch & Warning Weather A Weather Advisory may be posted to alert spectators of specific Advisory weather conditions that will require certain precautions. A Weather Watch may be posted to alert spectators that dangerous Weather weather is possible and they should be prepared to take shelter or return to Watch their vehicles. Weather Warning

A suspension in play for dangerous conditions will be indicated by one prolonged air-horn blast. In the event of a suspension of play, grandstands will be cleared immediately.







#### WEATHER WARNING



Dangerous weather in the area. Take Shelter.

# Corporate Hospitality Venues

# Grouping of Hospitality Venues

# Grouping of Hospitality Venues

19<sup>th</sup>

Hole

# 11<sup>th</sup>, 16<sup>th</sup> & 17<sup>th</sup> Holes

11

16<sup>th</sup> Hole Tents

16

11<sup>th</sup> Hole Suites

17<sup>th</sup> Hole Tents

17

5

17<sup>th</sup> Hole Suites

19<sup>th</sup> Hole

# 11<sup>th</sup>, 16<sup>th</sup> & 17<sup>th</sup> Holes 19<sup>th</sup> Hole



17<sup>th</sup> Hole Suites

16<sup>th</sup> Hole Tents

11<sup>th</sup> Hole Suites

11

16



# 9<sup>th</sup> Hole Suites

-

9

Champions Pavilion

9<sup>th</sup> Hole Tent

Media

# 9<sup>th</sup> Hole Tent Walking Path from Main Entrance

Entrance

587 Yards

15

# 9<sup>th</sup> Hole Tent Walking Path from VIP Parking

Main Entrance

870 Yards

# 16<sup>th</sup> Hole Tents Walking Path from the Main Entrance

484 Yards

17

# 16<sup>th</sup> Hole Tents Walking Path from VIP Parking

15

235 Yards

Parking Entrance

## 17<sup>th</sup> Hole Tents Walking Path from the Main Entrance

15

17

780 Yards

# 17<sup>th</sup> Hole Tents Walking Path from VIP Parking

VIP Parking Entrance 276 Yards



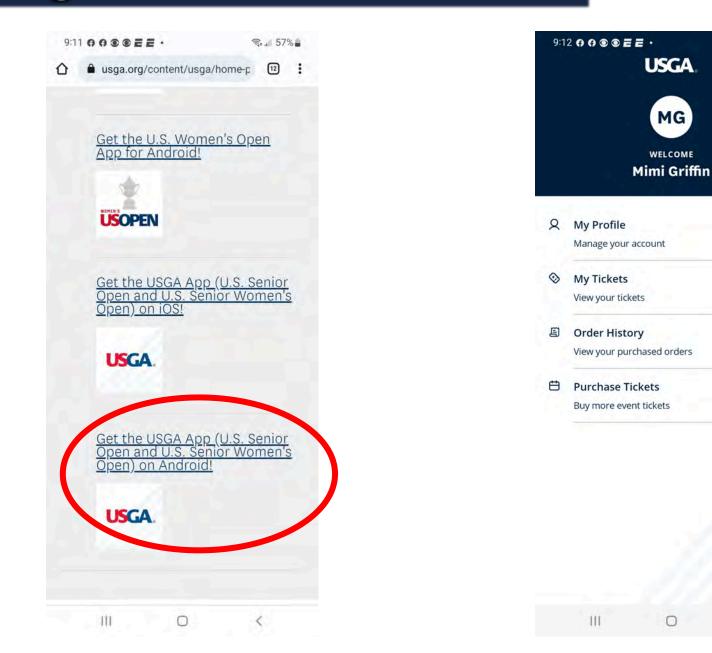
### Getting Around the Course



### Getting Around the Course



### Getting Around the Course



St. 57%

USGA.

MG

WELCOME

0

# Hospitality Operations



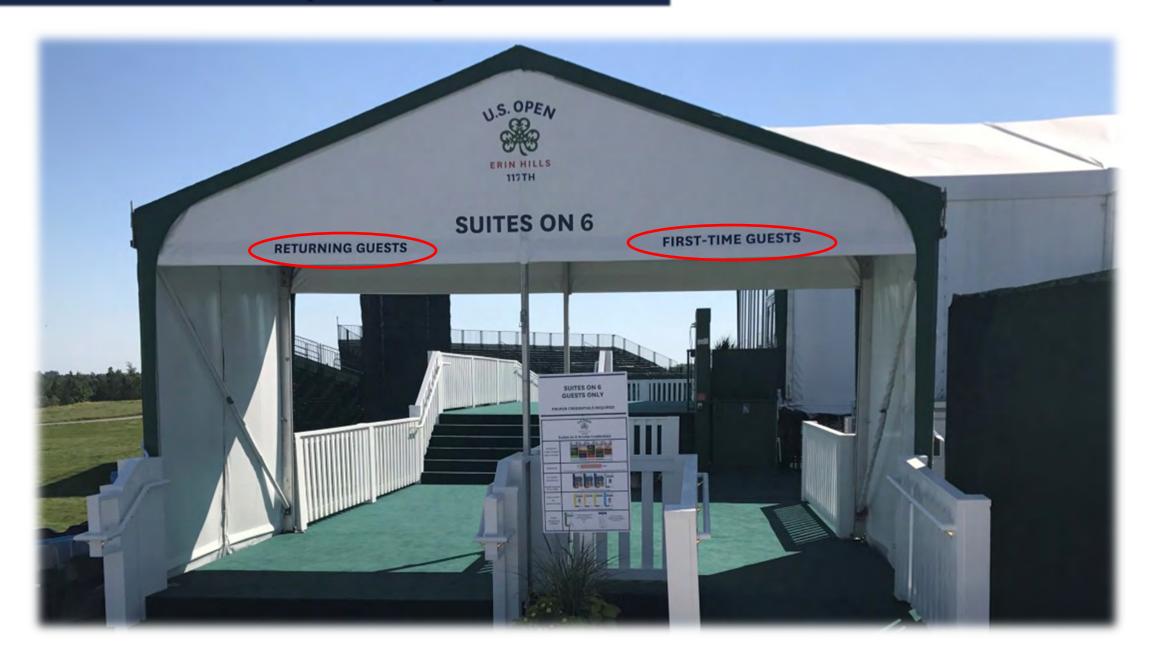




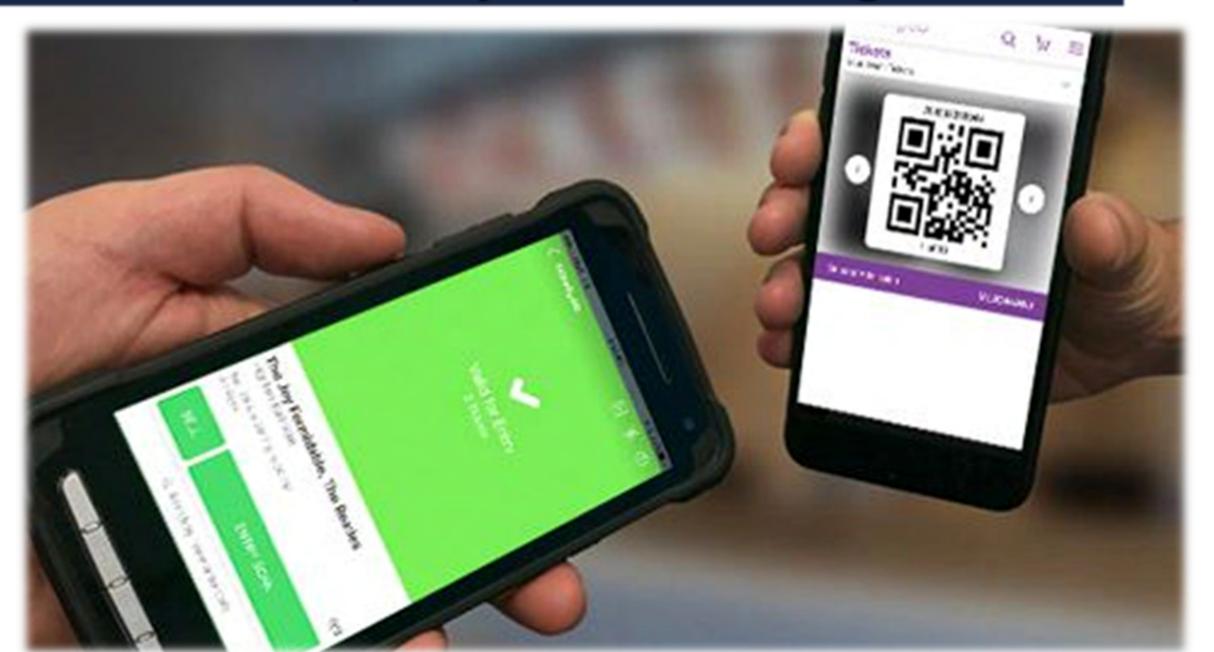
Access into the hospitality areas will be STRICTLY enforced

All areas will have dedicated staff including:

- MSG Promotions Staff
- Area Captains
- Interns
- Volunteers



### Access into Hospitality Areas – Scanning Tickets



### Access into Hospitality Areas – Wristband Process



### Private Restrooms for Each Hospitality Area



There will be a NO SMOKING policy enforced inside all tents, on the tent patios, and along the common village walkways



### Client Inspection & Load-In

- June 16<sup>th</sup> and 17<sup>th</sup>
- Assigned times will be communicated to you via email
- It is CRITICAL that you arrive at your scheduled time
- We need to know in advance
  - Number of people attending inspection
  - Size and number of boxes you will be loading
  - Size of vehicle you will use for deliveries
- You will need to provide your own manpower if you are delivering heavy equipment or displays

### Client Inspection & Load-In

# Load-Ins Scheduled for June 16<sup>th</sup> and 17<sup>th</sup>



### Accessibility



### Accessibility



# Tickets

Welcome In

0

0

3

Enter Gate Southwest

Ð

Dest.

Cilica

19

	Package Tickets	Staff Tickets	On-Site/Additional Access	Gallery Tickets
50 Ticket Tents	50	3	2/4	20
35 Ticket Tents	35	2	2/4	15

### On-Site/ Additional Access Admissions

- •Ideal for last minute or unexpected requests
- •You must submit the Authorized Personnel Form to
- take advantage of On-Site tickets
- Two types of tickets available during the event:
  On-Site Daily Tickets
  Additional Access Tickets

### Junior Tickets



Children 18 and younger admitted to the U.S. Senior Open free of charge with a ticket-holding adult

### **Junior Tickets**

Junior tickets DO NOT allow access into the corporate areas or the 19<sup>th</sup> Hole



#### Junior Tickets

Juniors are welcome in the hospitality areas and 19<sup>th</sup> Hole as long as they have the proper ticket.

Juniors 5 years of age and under admitted free to 19<sup>th</sup> Hole. Juniors 6 to 18 years of age can upgrade their tickets for \$20/day



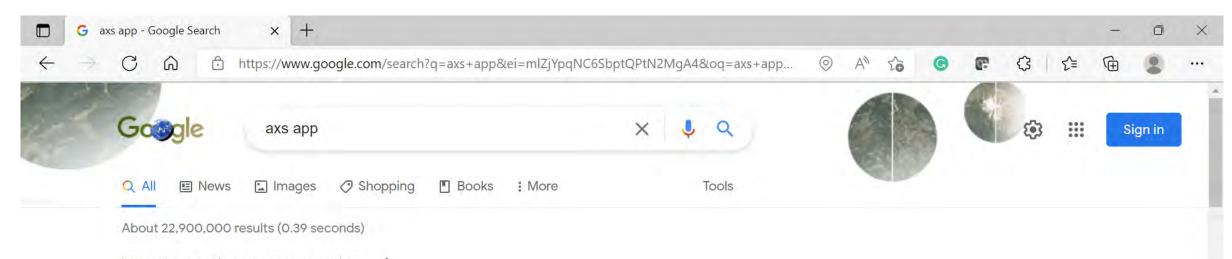
# Mobile Ticketing

# Mobile Tickets

- Mobile tickets will be sent to all ticket purchasers on Monday, May 9<sup>th</sup>
  - Tickets can be accessed through Senior Open app, USGA ticket portal via usga.org or on the AXS app
  - Account Managers and all ticket recipients must have an AXS account to receive tickets



#### Digital Ticket Process – Download AXS app on Your Computer



https://apps.apple.com > app > axs-tickets

#### AXS Tickets on the App Store - Apple

Tap for tickets to see the artists and teams you love. With the **AXS app**, you can find great events near you, buy 100% official tickets, sell your seats if you ... ★★★★★ Rating: 4.6 · 135,650 reviews · Free · iOS · Entertainment

https://play.google.com > store > apps > details > id=com....

#### AXS Tickets - Apps on Google Play

Tap for tickets to see the artists and teams you love. With the **AXS app**, you can find great events near you, buy 100% official tickets, sell your seats if ...

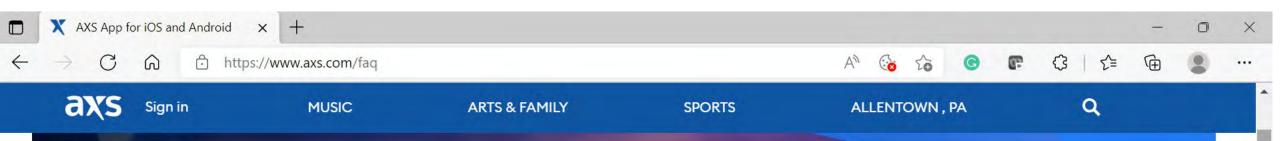
\*\*\*\* Rating: 4.1 · 10,908 votes · Free · Android · Entertainment

https://www.axs.com > faq

#### AXS App for iOS and Android

Enter events with a quick scan of the simple and secure AXS Mobile ID using the **AXS app** for iOS and Android. Transfer tickets to friends and family, sell your ...

#### **Digital Ticket Process – Download AXS App on Your Computer**

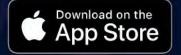


40N MAY 23, 2022 - 6:00 PM

Upcoming Concert Ever

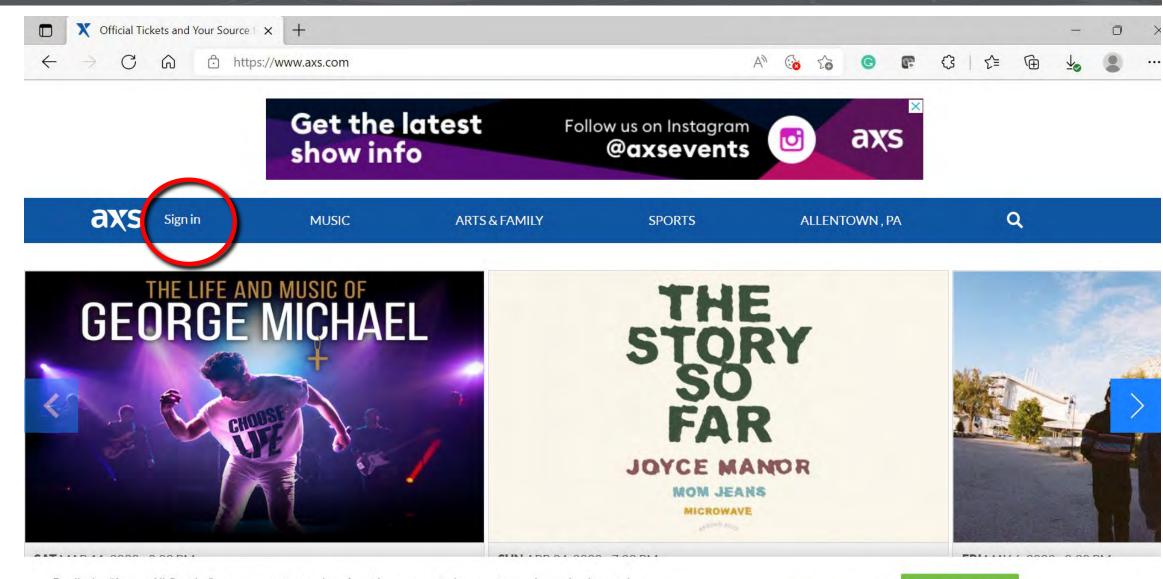
### **Official Tickets for Events** You Love

Enter events with a quick scan of the simple and secure **AXS** Mobile ID using the AXS app for iOS and Android. Transfer tickets to friends and family, sell your tickets, and discover your next live event.





#### **Digital Ticket Process – Download AXS App on Your Computer**



By clicking "Accept All Cookies", you agree to the storing of cookies on your device to enhance site navigation, analyze site usage, and assist in our marketing efforts.

Accept All Cookies

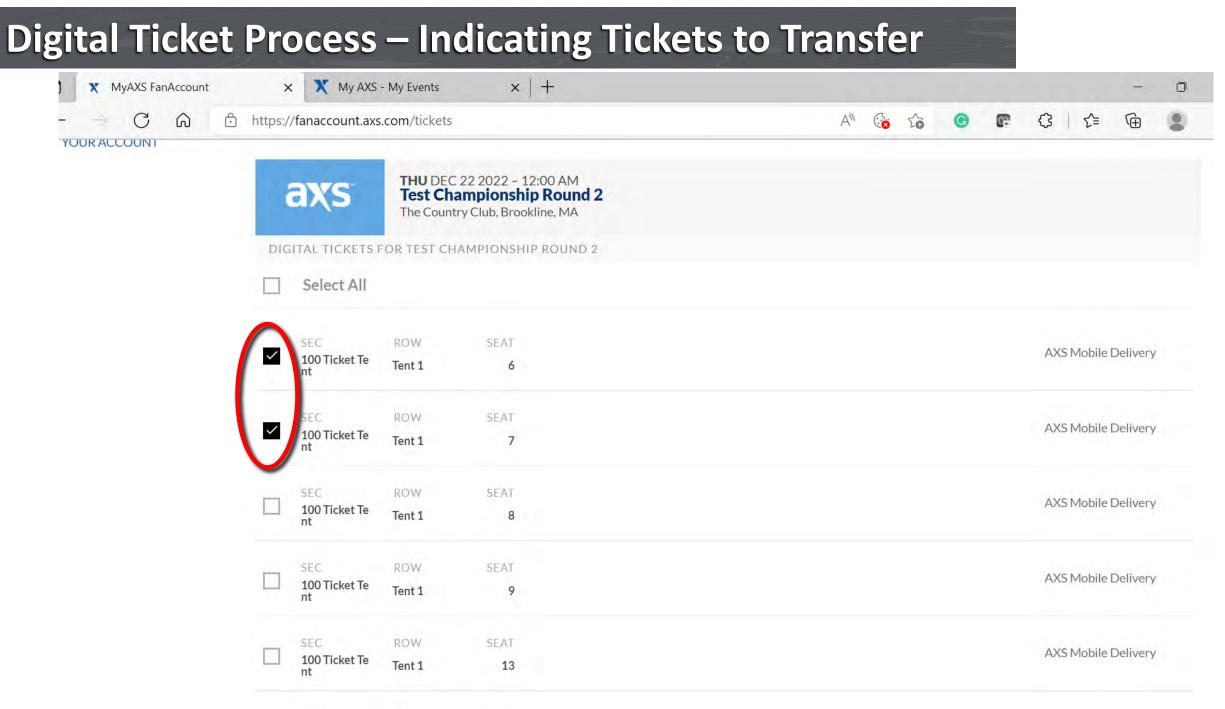
#### **Digital Ticket Process – Signing In Or Creating An Account** Official Tickets and Your Source $\times$ + X n C https://www.axs.com An 6 P 3 ₹≣ Ð 6 20 X Sign In **Create Account** Sign In axs **First Name** Last Na Email Password JO 3 Password Must Contain the following: A commence also as also

By clicking "Accept All Cookies", you agree to the storing of cookies on your device to enhance site navigation, analyze site usage, and assist in our marketing efforts.

#### **Digital Ticket Process – Accessing Your Tickets on AXS**

		Charles and a second	S. Alline	1	
	MUSIC	ARTS & FAMILY	SPORTS	Q	Allentown, PA
YOUR TICKETS	Your Tick	ets			:= 1 🖨
ORDERS	Upcoming Pa	ast Listed Sold Transferred Cano	elled		Don't See Tickets for an Event?
YOUR ACCOUNT					
	Search	٩			
	axs	THU JUN 16 2022 - 7:00 AM 2022 U.S. Open - Thursday, June 16, 2 The Country Club, Brookline, MA	2022 -		2 ~
	axs	<b>THU</b> DEC 22 2022 – 12:00 AM <b>Test Championship Round 2</b> The Country Club, Brookline, MA			×
	axs	FRI DEC 23 2022 – 12:00 AM Test Championship Round 3 The Country Club, Brookline, MA			3 ~

X MyAXS FanAccount	Х Х Му	AXS - My Ever	nts X	+								-	Ø	×
→ C A 6	https://fanaccount	.axs.com/tic	kets		A	( <del>`</del> 8	20	G	œ	G	£≡	Ē		
	axs	202	JUN 16 2022 - <b>2 U.S. Open -</b> Country Club, Bro	Thursday, June 16, 2022 -								2	~	
	axs	Test	DEC 22 2022 – t <b>Championsh</b> Country Club, Bro	nip Round 2								8	^	
				DNSHIP ROUND 2							(	TRANS	FER	)
	SEC 100 Ticket Te nt	ROW Tent 1	SEAT 6	AXS Mobile Delivery								Details		
	SEC 100 Ticket Te nt	ROW Tent 1	SEAT 7	AXS Mobile Delivery								Details		
	SEC 100 Ticket Te nt	ROW Tent 1	SEAT 8	AXS Mobile Delivery								Details		
	SEC 100 Ticket Te nt	ROW Tent 1	SEAT <b>9</b>	AXS Mobile Delivery								Details	i	
	SEC 100 Ticket Te nt	ROW Tent 1	SEAT 13	AXS Mobile Delivery								Details		

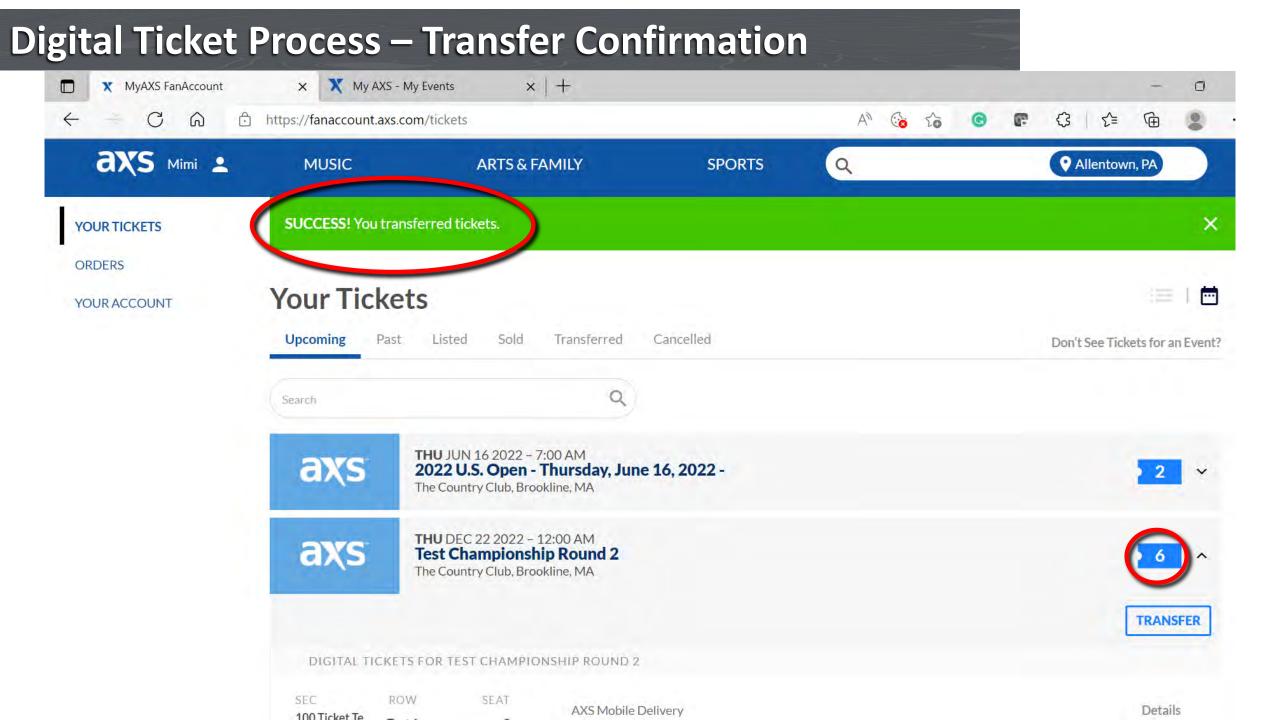


CEC DOW/ CEAT

#### **Digital Ticket Process – Inputting Recipient's Information**

← → C ⋒	https://fanaccount.axs.com/tickets	A	0	to	G	e	G	s_≡	Ē	
YOUR ACCOUNT	Choose Recipient			10			*			•
	<b>THU</b> DEC 22 2022 – 12:00 AM <b>Test Championship Round 2</b> The Country Club, Brookline, MA									
	Recipient First Name									
	Jeanne									
	Recipient Last Name									
	Taylor									
	Recipient Email									
	jtaylor@msgpromotions.com									
	Note (Optional)									
	Hope you enjoy the Championship									

X MyAXS FanAccount	× X My AXS	5 - My Events	$\times   +$									٥
ightarrow C $ ightarrow$ C	https://fanaccount.ax	s.com/tickets		A»	۲	to	G	e	G	£'≡	Ē	
	Ticket Info											/ Ec
	Tickets											
	2 tickets											
	DIGITAL TICKETS FO TEST CHAMPIONS											
	SEC	ROW	SEAT									
	100 Ticket	Tent 1	6									
	Tent											
	100 Ticket Tent	Tent 1	7									
	Transfer Info											/ E
	First Name		Email									
	Jeanne		jtaylor@msgpromotions.com									
	Last Name											
	Taylor											



#### **Digital Ticket Process – Transfer Confirmation Email**

0	FW: NOTIFICATION-Ticket Transfer Successful - Message (HTML)	,₽ Se	earch								-	٥
File	Message Insert Draw Options Format Text Review	/ Help Gram	marly Acrobat									
ちひ	Paste	① Attach File ~ ② Línk ~ ② Signature ~	Request Attach instant Signatures file link	Tags ~	<b>D</b> ictate	Editor	Immersive Reader	Open Grammarly	🙂 Emoji	Viva Insights	View Templates	s
Undo	Clipboard 🔽 Basic Text 🔽	Include	Adobe Acrobat		Voice	Editor	Immersive	Grammarly	Emoji	Add-in	My Template	.es

From: Guest Services <guestservices@axs.com> Sent: Sunday, April 24, 2022 3:48 PM To: Mimi Griffin <MGriffin@msgpromotions.com> Subject: NOTIFICATION-Ticket Transfer Successful

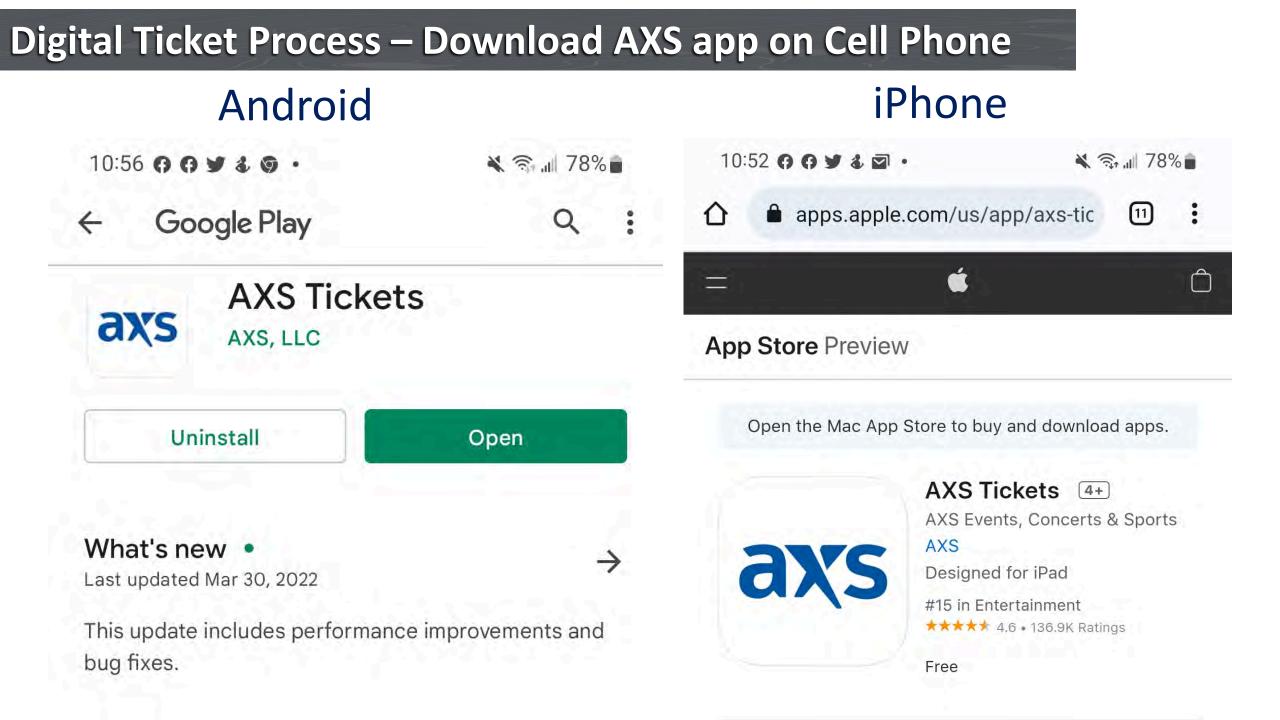
Hi Mimi,

You transferred 2 tickets to Jeanne Taylor for the following event:

Test Championship Round 2 The Country Club, Brookline, MA Thursday 12-22-22 at 8:00 am CST

If the recipient already has an AXS account, they'll receive the tickets right away. Otherwise, they'll need to create an AXS account to claim the tickets.

2011-2022 AXS. All rights reserved.



#### **Digital Ticket Process – Accessing Your Tickets**

Seal 67%

4:51 🔤 🖌 🖨 🎧 🚍 💿 🔸

5:03 🛡 🔤 🕈 🖨 🖨 📟 🔸		জনা 66%			
Home	٩	1			

#### Featured



SAT MAR 11, 2023 - 8:00 PM SUN APR : The Life and Music Of George Michael The Story Keswick Theatre Franklin Mus

#### Rescheduled



Upcoming Near You

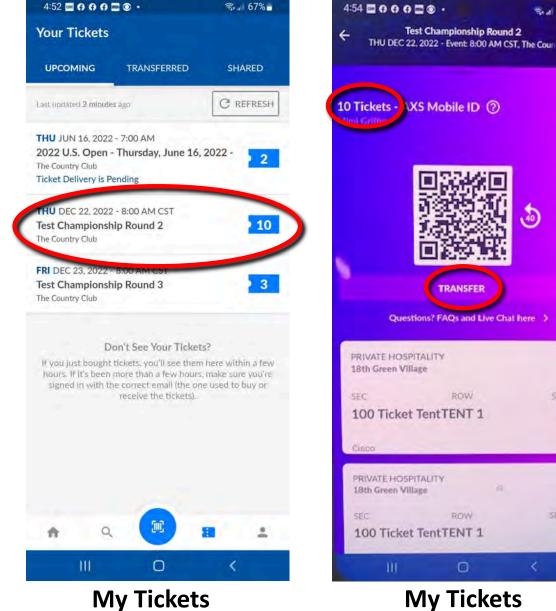


ARTS &

37 E

**Home Screen** 

Account Information		
First Name	Last Name	
	Griffin	
Zip/Postal Code		
Change Password		
Connected Accounts		
f Connect Face	book Account	
	book Account	
and the second se		



Sal 67%

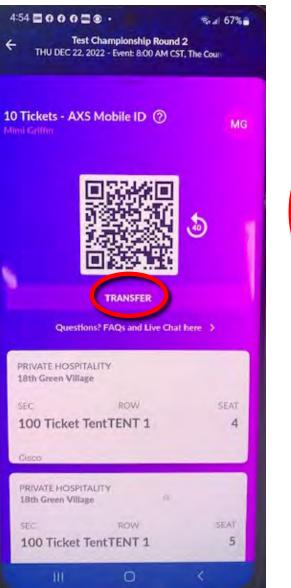
MG

4

**SEAT** 

5

#### **Digital Ticket Process – Transferring Tickets**



My Tickets

← Transfer			÷
THU DEC 22, 2022 - EV			тн
Test Championship R The Country Club	ound 2		Tes
Step 1 of 3: Select Seats	to Transfer		Ste
SECTION	ROW	SEAT	No
100 Ticket Tent Private Hospitalit		4	+ A
100 Ticket Tent Private Hospitalit		5	Je
100 Ticket Tent Private Hospitalit	Tank 4	õ	Ta
100 Ticket Tent Private Hospitality	Tent 1	7	En
100 Ticket Tent Private Hospitality	Tent 1	8	Co
100 Ticket Tent Private Hospitality	Tent 1	9	M
100 Ticket Tent Private Hospitality	, Tent 1	13	H
100 Ticket Tent Private Hospitality	Tent 1	14	
100 Ticket Tent Private Hospitality	Tent 1	15	
100 Ticket Tent	1.11.1	16	
	CONTINUE		
	0	< 1	

Transfer

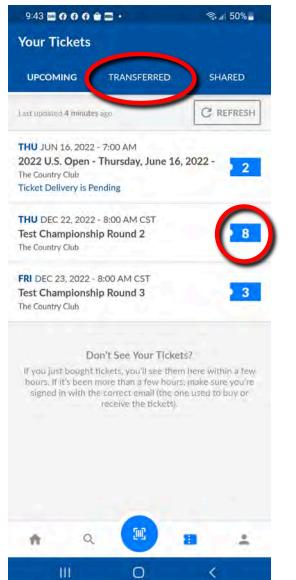
4:56 🖬 🛛 🖓 🖓 😭	••• 📕	হি ⊿ 67%∎
← Transfe	r	
THU DEC 22, 2022 Test Championshi The Country Club		CST
Step 2 of 3: Send to		CLEAR
No Recent Contacts		*
+ Add from my conta	octs	
First Name		
Jeanne		
Last Name		
Taylor		
Ensail Address		
jtaylor@msgprom	otions.com	
Confirm Email Address		
jtaylor@msgprom	otions.com	
Message to Recipient		
Hope you enjoy y	our time at the	Championship
		9
(	CONTINUE	
	0	< /

#### Transfer

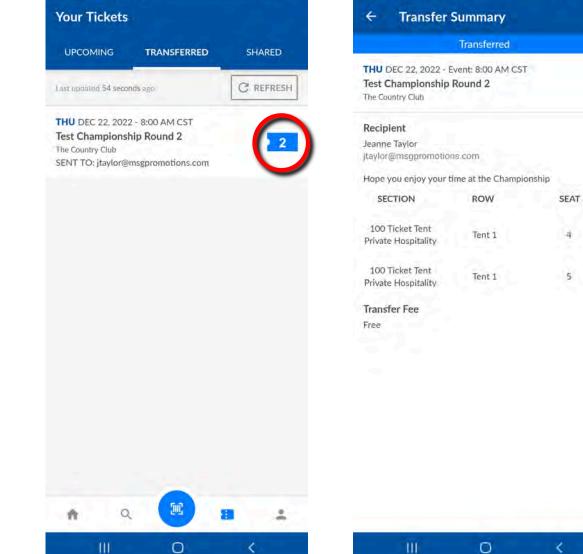


#### **Digital Ticket Process – Transferring Tickets**

5:01 🗢 🖬 🖨 🖨 🖨 🖬 🔹



**My Tickets** 



St ... 66%

**Transferred Tickets** 



5:01 🗨 🖬 🖨 🖨 🖨 🖷 🔸

Se 1 66%

#### **Transferred Tickets**

#### **Digital Ticket Process – Successful Ticket Transfer**

File Message Hel	lp Acrobat													
Image: Second system     Image: Delete Archive	Reply Reply Forward to	Share to Teams	<ul> <li>☑ Mike Butz</li> <li>→ To Manager</li> <li>☑ Team Email</li> </ul>	4	Move Nove	Assign Policy *	gorize Y	Q. № ×	A)) La Read Immers Aloud Reade		Q Zoom	Viv		
Delete	Respond	Teams	Quick Steps	Гъ	Move	Tags	<u>ت</u> ا	1.	Immersive	Language	Zoom	Add-	in	
	-Ticket Transfer Succes	cful	1											
									S Reply	S Reply All	→ Forv	ward	1	
7 Guest Serv	vices <guestservices@axs.con iffin</guestservices@axs.con 	1>							( ) (A			ri 4/22/	2022 4	:58 PN
	e identity of the sender. Click here to lear													
Click here to download	d pictures. To help protect your privacy, O	utlook prevent	ed automatic download o	of some pi	ctures in this messa	ge.								
The linked image cannot be displayed	d. The file may have been moved, renamed, or deleted. Verify t	hat the link points to t	he correct file and location.											
Hi Mimi,														
			ALC: NO											
You transferred 2 to	ckets to Jeanne Taylor for th	e followin	g event:											
Test Championship The Country Club, E														
Thursday 12-22-22														

If the recipient already has an AXS account, they'll receive the tickets right away. Otherwise, they'll need to create an AXS account to claim the tickets.

2011-2022 AXS. All rights reserved.

## **Frequently Asked Questions**

- 1. Can I send multiple tickets to one person
  - Yes
- 2. Does the person receiving the tickets need an AXS account?
  - Yes
- 3. How do my guests access their ticket?
  - They will receive an email alerting them that tickets were sent along with detailed instructions for accessing the tickets
- 4. Can I print my tickets?
  - No
- 5. Can I use a screenshot of my ticket?
  - No

## **Frequently Asked Questions**

- 6. What happens if someone can't use the ticket after receiving it?
  - They can send the ticket back to you or the USGA can retrieve the ticket for you.
- 7. What if I send the ticket to the wrong person?
  - If that person hasn't accepted the ticket then you can retrieve the ticket on your own. If they have accepted the ticket then the USGA Ticket Team will retrieve the ticket for you.
- 8. What if my guest doesn't have a smartphone or their phone runs out of juice?
  - They just need to go to the Will Call tent at the main entrance
- 9. Who do I contact for assistance?
  - USGA Ticket Office (800) 698-0661 or tickets@usga.org

# Screening, Prohibited Items and Admission Gates

USGA.

USGA

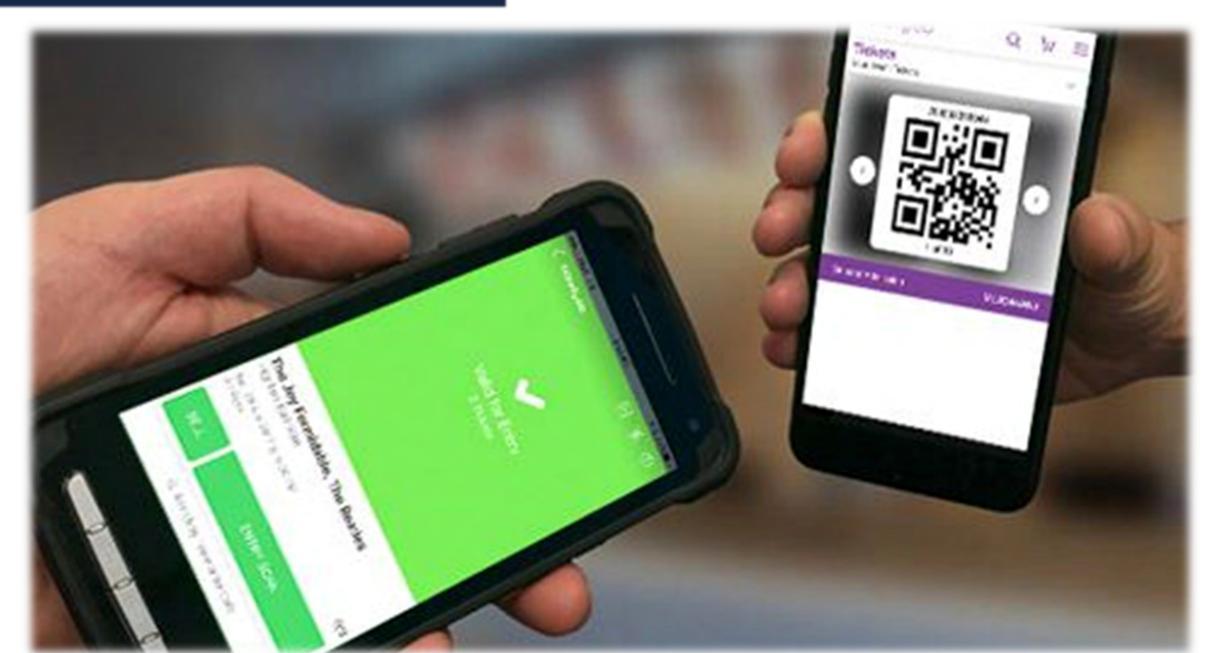


USGA

## Screening for Prohibited Items



## Admission Gates



### **Prohibited Items**

#### LIST OF PROHIBITED ITEMS

To expedite admission into the Championship, it is recommended that all prohibited items are safely stowed prior to arriving at the Championship. Please be sure to read the following list of prohibited items carefully:

- No Weapons (regardless of permit, including but not limited to firearms or knives)
- No Explosives and/or Fireworks of any kind
- No Tablets and/or Computers (mobile devices smaller than 7" are permitted, subject to mobile device policy)
- No Drones
- No Selfie Sticks
- No Cameras (point and shoot, film, or DSLR) or Video Cameras (other than Monday through Wednesday for personal use only)
- No Noise-Producing Devices (including portable speakers)
- No Backpacks, Briefcases, Purses and/or Bags larger than 6" W x 6" H x 6" D in their natural state
  - NOTE: Transparent/clear plastic hand and shoulder bags no larger than 12" W x 12"
  - H x 6" D are permitted.

#### **Prohibited Items**

- No Signs, Posters, Banners and/or other Sports Paraphernalia or Memorabilia
- No Food and/or Beverages except for medical or infant needs
- Water Bottles (32-ounce size or less, no glass) are permitted provided they are empty upon arrival
- No Glass, Coolers, Aerosol Cans and/or Spray Bottles except for medical or infant needs

NOTE: Personal-care items (3-ounce size or less) are permitted.

- No Pets (other than service animals as defined by the ADA assisting disabled individuals)
- No Lawn Chairs and/or Oversized Chairs
- No Ladders and/or Step Stools or other similar items
- No Bicycles allowed inside admission areas or on the Championship grounds
- No other items or actions deemed unlawful, dangerous or disruptive by the USGA and/or Championship Security Personnel, in their sole discretion

NOTE: The USGA reserves the right to amend the List of Prohibited Items at any time to provide a safe and secure Championship.

### Prohibited Items – Bag Restrictions

- No Backpacks, Briefcases or Bags larger than 6"W x 6"H x 6"D in their natural state.
- Note: Transparent / clear plastic hand and shoulder bags smaller than 12"W x 12"H x 6"D are permitted





#### Corporate Bag Tags

- •One per Company
- •Allows one oversized bag (no larger than a small shoulder duffle bag)
- •Valid throughout the Championship Week
- •Must be affixed to your bag at all times with the ID tag
- •Bag is still subject to search
- •Disallowed items not permitted with bag tag
- •No substitutions or replacements for lost or confiscated

tags





#### **Disallowed Items Stickers**







- Must be affixed to your laptop or tablet at all times
- Laptops and tablets are still not permitted on golf course

### Bringing Laptop in Oversized Bag









### **Prohibited Items**





# General Parking

# General Parking

The second second

200

# General Parking Lehigh Goodman Campus

General Spectator Parking 6,850 Parking Spaces

Overflow Parking 2,630 Parking Spaces

# VIP Parking - Saucon Valley Short Course

Lot G Corporate Clients

Route 378

Saucon Valley Road

Saucon Valley Country Club

#### Additional Corporate Parking – Lot L

Poad

Saucon

Saucon Valley Country Club

Lot G

Route 378

Lot L Lot J & K

Old Bethlehem Pike

Center Valley Parkway

### Ride Share – Passenger Drop-Off

Saucon

alle

Poad

Saucon Valley Country Club

Lot G

Center Valley Parkway

Old Bethlehem Pike

Route 378

Lot L

### Handicap Parking – Lot H

otH

alle

Poale

Saucon

Saucon Valley Country Club

Lot G

Center Valley Parkway

Old Bethlehem Pike

Lot L

Route 378

# Road Closures & Traffic Control

Saucon Valley Road 6:00 am to 9:00 pm

Country Club

## VIP Parking Passes by Option

Option	VIP Parking Passes (Lot G)	Additional Corporate Parking (Lot L)
50 Ticket Tent	20	15
35 Ticket Tent	15	10

## **VIP Parking Passes**



### Vehicle Size Restrictions

Parking Area/ Vehicle	Sedan	SUV	Econoliner/ Conversion Van (19' or less)	Sprinter Van	Mini-Coach	Coach Bus
Lehigh's Goodman Campus	Yes to Park	Yes to Park	Yes to Park	No to Park	No to Park	No to Park
Lot G	Yes to Park	Yes to Park	No to Park	No to Park	No to Park	No to Park
Lot L	Yes to Park	Yes to Park	No to Park	No to Park	No to Park	No to Park
Ride Share	Yes to Drop	Yes to Drop	Yes to Drop	No to Drop	No to Drop	No to Drop

# 52 Days to Go

# Thanks For Attending!



# Senior Open App



# Previous Senior Opens



